

U.S. Army Garrison Baden-Wurtemberg Deploys Centralized, Network-Centric Emergency Notification System at United States Army Garrison Heidelberg (USAG)



DoD Certified



Desktop Alert, Inc.
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Desktop Alert U.S. Army Checklist

- ✓ First U.S. Army Customer – United States Military Academy at West Point
- ✓ Battle Zone Usage: COB Speicher IRAQ – Includes 1st Armored Division
- ✓ U.S. Army Certificate of Networthiness – Ft. Huachuca Arizona, IMCOM
- ✓ Attained DIACAP Certification from CENTCOM IRAQ
- ✓ AKO Listed Mass Notification Solution
- ✓ Approval to Operate on U.S. NIPRNet and SIPRNet Army Networks
- ✓ Every U.S. Army Past Performance Report Grade Average Excellent
- ✓ Purchased by Fort Campbell Kentucky
- ✓ Security Technical Implementation Guide Compliant (STIGGED)

Background

The U.S. Army Garrison Baden-Wurtemberg is made up of a number of United States military installations in and around Heidelberg, Germany plus Germersheim Depot in the neighboring German state of Rheinland-Pfalz (Rhineland-Palatinate in English.) In addition, some NATO facilities are present on the installations. Installations include Campbell Barracks (the former Wehrmacht Großdeutschland-Kaserne) where headquarters for several units are located, including United States Army, Europe (USAREUR).

Challenge/Solution

The Directorate of Plans, Training, Mobilization, and Security researched solutions for mass notification across the enterprise utilizing existing resources while making no requirements for new device or protocols introductions to the network. Desktop Alert was chosen for the task on the basis of:

1. DOD Certification Requirements
2. Product Features and Capabilities
3. Ease of Installation and Maintenance
4. Purchase Cost
5. Very low recurring maintenance costs

USAG DPTMS implemented the Desktop Alert Notification Platform for enterprise-wide network-centric mass notification to:

- Install and activate the Desktop Alert Administration Console in under two hours with no disruption of the network.
- Integration capability for a single interface for unified single click alert notification to networked workstations, speaker systems, digital signage, video surveillance systems, telephone systems, Blackberry's and other mobile devices using Desktop Alert Middleware Technology.
- Deliver Eye-In-The-Sky video directly to approved personnel.
- Enable DPTMS and other approved operators of the system instant capability of reaching upwards of 40,000+ personnel with a single click.