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Henderson County Courthouse Implements Desktop Alert System

February 5, 2008 – Henderson County, NC: Henderson County Government officials today announced that the county has implemented a new secure emergency alert system to workstation computers at the Henderson County Courthouse, 200 North Grove Street. This system will be implemented at other county offices in the near future-- the courthouse is the first location.

This system is a mass notification platform created and provided by Desktop Alert Inc., of Chatham, New Jersey, combined with a security layer provided by Protexx Inc., of Deerfield Beach, Florida, a publicly traded company specializing in Identity Management and Data Encryption Services.

“The Desktop Alert system enables critical notifications to be sent directly to county courthouse computer monitors insuring that the targeted recipients see the alert and react quickly— utilizing actionable intelligence,” said CEO of Desktop Alert Howard Ryan. “It provides highly secure alerting communications for both administrators and end-users of the system. The Desktop Alert system insures that when an alert is published, it is seen by those who need to see it.”

Peter Letizia, CEO of Protexx, Inc., the company providing the security component to the system, said: “Protexx is proud to be a security partner with Desktop Alert and Henderson County providing digital identification eliminating unauthorized access to the emergency notification system.”

Henderson County Sheriff's Office Captain Greg Cochran, said: “This system will certainly impact our ability to provide safety in the county courthouse. If an emergency comes up in the courthouse that affects the safety of everyone, information can be sent out through a desktop alert immediately.

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"The Desktop Alert System was preferred over other alerting technologies such as cell phone text messaging or e-mails because people tend to forget or ignore text messages and e-mails," he added. "I could see the system being used for emergencies such as a bomb threat, a gunman, or even a weather related emergency such as a tornado."

District Attorney Jeff Hunt said: "Having a Desktop Alert System in place is key to assuring safety in the county Courthouse for all employees and for citizens there."

Henderson County Clerk of Superior Court Kim Gasperson-Justice said: "Such a system will help court officers maintain awareness among all offices at the courthouse when an emergency arises and provide a secure, reliable, discrete alerting system."

The Desktop Alert system is designed to insure that when an alert is published, it is seen by those who need to see it. The system lets us see who's online, who's offline and who received the alerts.

"That was a very compelling factor in our decision to procure the Desktop Alert System for the Henderson County Courthouse," said County Manager Steve Wyatt.

Henderson County Risk Manager Yvonne Moebs worked closely with Desktop Alert CEO Ryan and Henderson County Information Technology Director Becky Snyder to put this system in place.

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About Desktop Alert, Inc: <http://www.desktopalert.net>

Desktop Alert provides enterprise-level, network-centric alerting systems for critical mass notifications, force protection preparedness, and critical communications. Desktop Alert enables delivery of audio-visual alerts directly to the desktop computer.

About Protexx, Inc.: <http://www.protexx.com>

Taking steps to protect customers from hacking and identity theft, Protexx is a leading provider of wired and wireless security and encryption services for telecommunications and high-speed Internet services.