

Desktop Alert Mass Alert System for Casinos

A complete suite of secure mass notification products tailor made for Casinos

Critical Elements:

- Clients use of SaaS or on-premise environment
- Need for intrusion-free system
- Need for Digital Identification
- Certificate
- Alerts with actionable intelligence
- Audit trailing showing who received alerts
- Monitoring who is online-offline
- Rapid, secure and scalable alert system

Casinos Across America

According to the American Gaming Association there were 510 commercial casinos in the United States in 2014.

Notification System Offered

Desktop Alert Casino Emergency Alert System

Challenge

Implement a web-based notification system totally secure from intrusion or identity tampering within an On-Premise or SaaS environment.

Results

The implementation of a secure, reliable and discrete alerting system designed specifically for Casino environments.

Impact

Casinos able to maintain unprecedented awareness, publishing alerts to those who need to see them as well as knowing who is online, offline and who received the alerts.

Background

Worldwide Healthcare, Learning Institutions, U.S. Military organizations such as The United States National Guard, The United States Air Force Academy, The United States Military Academy at West Point, Multi-National Forces in IRAQ, The U.S. Air Force, The U.S. Army now utilize the DTA mass notification platform daily for their organizations emergency communication requirements.

Secure Alerting Platform

Desktop Alert enables critical notifications to be sent to Casino security personnel computers, cell phones, LMR's, IP-Cameras, employ pendants and more insuring that the targeted recipients see the alert and react quickly—utilizing actionable intelligence. The Desktop Alert system ensures that when an alert is published, it is seen by those who need to see it. Desktop Alert provides the security layer protection for the Emergency Call Center eliminating the possibility of unauthorized access to their Emergency Broadcast Network.

Challenge

The challenge for Casinos is to implement a new, totally secure, hacker-free, emergency alerting system to workstation computers and IoT and M2M devices. The system provides secure, mass notification of critical information sent directly to Casinos security ensuring that targeted recipients see the alert and could then quickly react utilizing actionable intelligence.

Solution Provided

Desktop Alert provides Casino environments with an industry leading Emergency Notification System, by providing Digital Certificates (PKI) allowing only pre-authenticated devices and users authorization to access their network. This combination of security levels makes it virtually impossible to penetrate the system without the pre-installed certificates on the pre-authenticated devices.

Impact

By integrating the Desktop Alert Emergency Notification System, Casinos are able to provide guaranteed content delivery and receive of all mission critical communications while eliminating the potential liability that could have been caused by hackers and identity thieves getting on the network to abuse the services. All of this security is accomplished without additional security software or the issuance of tokens.

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